

	<b>MMS MARITIME (INDIA) PVT. LTD.</b>	<b>Revision: 00</b>
	<b>Quality Management System Apex Manual</b>	<b>Date: 1<sup>st</sup> May 2017</b>
	<b>Document No: QMS – 5.2</b>	<b>Prepared by: MR</b>
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## 5.2 Quality Policy

The three cornerstones of the company policy are to achieve quality through

- Professionalism,
- Reliability, and
- Integrity.

The underlying basis of the above three cornerstones are built around the minimum regulatory requirements as outlined in the STCW 78 as amended convention and those of the flag state.

Our stress and emphasis on self-improvement is the direct outcome of having a proactive approach of responsiveness and creativity towards our customer's needs.

To achieve the above through a uniform and consistent application we have established a Quality Management System that meets the requirements of the ISO 9001:2015 standard.

Our attempts at increasing customer satisfaction span all possible areas of our operational activities.

Our constant endeavour is to provide cost effective and efficient services to our customers. In doing so we shall focus on:

- Compliance with all applicable national and international regulations
- Development of Human Resources
- Effective measurement / monitoring of the effectiveness of our Quality Management System
- Continual improvement in our services



**PRESIDENT**

**DATE: 1<sup>st</sup> May 2017**

**MMS MARITIME (INDIA) PVT. LTD**